

TERMS AND CONDITIONS OF BOOKING

- 1) The material captured on the clients Wedding Day will be in accordance with the general agreement with regards to the main events that are to be covered during the day. The shots captured (and direction of each) will be at the sole discretion of the Wedding Day Videographer and may be subject to weather conditions and venue filming / photographic restrictions.
- 2) Editing of the footage is done under artistic license of ALC Create.
- 3) ALC Create will not reserve any days until the Initial booking fee is received and cleared.
- 4) Your Initial Booking Fee is non refundable.
- 5) ALC Create must be in receipt of your full balance one month prior to your Wedding date. Non receipt will result in ALC Create cancelling the booking.
- 6) Subsequent payments on account will only be refunded if the following applies:-
 - a) ALC Create experience total equipment failure.
 - b) ALC Create has to advise you that your booking is being cancelled for reasons other than customer cancellation or non receipt of payment.
- 7) In the event of equipment failure, ALC Create will only refund the monies paid. ALC Create will not accept any further claims or liability.
- 8) You are obliged to keep ALC Create notified of any changes to the Wedding Day schedule at all times. ALC Create will not accept liability for any lost moments due to lack of communication/changes in regards to timings and locations.
- 9) In the event of the customer wishing to cancel their booking, ALC Create will not refund any monies paid. If the customer wishes to cancel with less than 4 weeks notice, the customer becomes liable for 100% of the booking fee.
- 10) ALC Create and it's Representatives reserve the right to immediately leave a function / event if they experience any offensive, abusive or aggressive behavior. In this scenario ALC Create will not refund any monies paid.
- 11) ALC Create reserves the right to use the material captured for promotional purposes.
- 12) The 1988 Copyright Act assigns the copyright of all the material taken to the photographer / videographer.
- 13) You are obliged to keep us informed of any changes to your personal details including, change of name, address or telephone number.

All Terms and Conditions stated within this document are deemed acceptable to the Client upon receipt of a booking form / written order.